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7300 West Boston Street
Chandler, AZ 85226-3224
Telephone (480) 961-9000
www.mitel.com

October 13, 2011

Approved by CC:

LEASE MANAGER
JOHNSON COUNTY, TEXAS
204 SOUTH BUFFALO AVENUE
CLEBURNE TX 76033

NOV 14 2011

Re: Lease Account: 130357 Customer Account: 316327
Notification of Designation of Mitel Authorized Dealer or Subcontractor for Maintenance Provision

Dear Sir or Madam:

In an effort to continue to improve the quality and level of its overall service delivery, please be advised that Mitel Technologies, Inc., servicing entity for your Mitel and/or Inter-Tel telecommunications equipment/solution, is in the process of expanding its U.S. service delivery model by utilizing its network of Mitel Authorized Dealers and Subcontractors to supplement its existing service capabilities. Through this initiative, our goal is to provide you with more effective coverage and availability of authorized technicians to service your Mitel solution. Mitel Technologies, Inc. will continue to be liable for all contractual covenants and warranties regarding your system. Mitel Leasing, Inc., where applicable, will continue to service and administer your lease. Your rights and liabilities under the Service and Lease Agreements will remain the same.

You will also continue to contact the Mitel Customer Care Center at 1-800-722-1301 for all service, adds, moves, changes and warranty requirements as you currently do today.


I would appreciate it if you would please notify Mitel of your receipt of this notice and consent to the above by signing and returning this letter by U.S. mail to Mitel Technologies, Inc., attention Sam Robbins, 7300 W. Boston St., Chandler, AZ 85226, or you may respond by e-mail to servicecontractmgmt@mitel.com.

Should you have any questions or concerns regarding this matter, please contact Sam Robbins at 602-302-8992 or by e-mail at sam_robbins@mitel.com. Thank you for your prompt consideration in this matter.

/s/Ross Sutherland

Vice-President, US Professional Services & Field Operations
Mitel Technologies, Inc.

JOHNSON COUNTY, TEXAS


11-14-11